

BEAR RIVER AREA AGENCY ON AGING  
**SENIOR RESOURCE GUIDE**

**CONSUMER PROTECTION**

---

**Serving Box Elder, Cache, & Rich**

**Adult Protective Services**

168 North 1950 West, Suite 203  
Salt Lake City UT 84116

Phone:(800) 371-7897  
[www.hsdaas.utah.gov](http://www.hsdaas.utah.gov)

**Long Term Care/Ombudsman**

170 North Main  
Logan UT 84321

Phone:(435) 752-7242  
[www.brag.utah.gov](http://www.brag.utah.gov)

Investigates complaints regarding residents of nursing homes and assisted living homes.

**Better Business Bureau of Utah**

5673 South Redwood Road #22  
Salt Lake City UT 84123

Phone: (801) 892-6009  
Toll Free: 1(800)456-3907  
[www.utah.bbb.org](http://www.utah.bbb.org)

**Health Insight**

348 East 4500 South, Suite 300  
Salt Lake City UT 84107

Phone: (801) 892-0155  
[www.healthinsight.org](http://www.healthinsight.org)

Consumer advocacy for Medicare recipients. For quality of care and premature discharge issues call 1-800-748-6773.

**Senior Medicare Patrol (SMP)**

195 North 1950 West  
Salt Lake City UT 84116

Phone:(877) 824-6598  
[www.smpresource.org](http://www.smpresource.org)

Assists beneficiaries in resolving Medicare and Medicaid abuse or concerns.

**Telemarketing Fraud  
(Federal Trade Commission)**

Phone:(202) 382-4357  
[www.ftc.gov](http://www.ftc.gov)

## **CONSUMER PROTECTION CONTINUED...**

---

**Utah Division of Consumer Protection**  
160 East 300 South  
Salt Lake City UT 84114

Phone:(801) 530-6601  
Toll Free: 1(800)721-7233  
[www.dcp.utah.gov](http://www.dcp.utah.gov)

**Utah Insurance Department**  
3110 State Office Bldg  
Salt Lake City UT 84114

Phone:(801) 538-3305  
[www.insurance.utah.gov](http://www.insurance.utah.gov)

### **Serving Box Elder County**

**New Hope Crisis Center**  
435 East 700 South  
Brigham City UT 84302

Phone: (435) 723-5600  
[www.ycub.org](http://www.ycub.org)

Assistance with counseling, protective orders and criminal justice advocate. 24 hour help available.

### **Serving Cache County**

**CAPSA**  
P.O. Box 3617  
Logan UT 84323

Phone:(435) 753-2500  
[www.capsa.org](http://www.capsa.org)

Crisis intervention, case management, shelter services and assistance with protective orders available. 24 hour hot line: (435) 753-2500.